OrePac warranties that each door purchased from OrePac is of good material and workmanship and shall be free of defects which render such door(s) unserviceable or unfit for ordinary recommended use.

ONE-YEAR EXTERIOR DOOR WARRANTY*
Doors used in an exterior application (with controlled climate conditions on one side) shall carry a one-year limited warranty from the date of purchase from the dealer. This warranty applies only to doors that have been properly finished, sealed, and hung in a location protected from direct exposure to sun and rain, under normal conditions. See specific “Storage & Handling” and “Maintaining your Stile and Rail Door” documents.

FIVE-YEAR INTERIOR DOOR WARRANTY*
Doors used in an interior application (with controlled climate conditions on both sides) shall carry a five-year limited warranty from the date of purchase from the dealer. This warranty applies only to doors that have been properly finished, sealed, and hung. The five-year warranty applies only to the original homeowner and is not transferable.

*Please confirm for Rogue Valley Door warranty; may vary based on door specifics.

Determining Adequate Overhang
To determine if your door has adequate overhang, measure up from the bottom of the door to the ceiling and divide that distance by two. The resulting number will be the minimum allowable overhang. If you have a western or southern exposure, you may still receive direct sunlight on the door and a larger overhang will be required.
CHARACTERISTICS EXCLUDED FROM WARRANTIES

The following are not defects in the workmanship or material and are not covered by this written warranty:

1. Damage caused by failure to comply with the “Care & Finishing” instructions.
2. Warp of less than or equal to 1/4” in the plane of any door 3’ x 7’ or smaller.
3. Defect caused by a warped or bowed jamb/frame unit or improper installation.
4. Natural variations in the color or texture of the wood.
5. Failure to properly seal the door. All six sides must be sealed immediately after fitting and hanging with the integrity of the finish maintained.
6. Panel misalignment or shrinkage.
7. Rail expansion due to climate conditions.
8. Damage caused by extreme temperature build-up where a storm door is utilized.
9. Failure to perform normal homeowner’s maintenance, including but not limited to, reapplying topcoat on a yearly basis.
10. The performance or appearance of finishes applied.

LIMITATION OF LIABILITY

The liability of OrePac is expressly limited to the replacement or repair of the door or a refund, in full, of the original purchase price. OrePac shall not be liable for any special, consequential indirect or incidental damages based upon breach of express or implied warranty, breach of contract, negligence, strict tort or any loss of profits, loss of savings or revenue, loss of use of the door or structure in which the door is installed, cost of any substitute doors, claims by third parties including subsequent purchasers of OrePac’s products and injury to property.

This warranty gives you specific legal rights and you may have other rights which vary from state to state.

Additional warranty details and restrictions are available through your OrePac representative.