



\* - Required Information

Customer Name: \* \_\_\_\_\_  
 Address: \* \_\_\_\_\_  
 City, State Zip: \* \_\_\_\_\_  
 Phone #: \*      HM: \_\_\_\_\_ WK: \_\_\_\_\_  
 Serial #: \* \_\_\_\_\_  
 Manufacturer: \* \_\_\_\_\_  
 DOM / DORS: \*    DOM: \_\_\_\_\_ DORS: \_\_\_\_\_

Date: \_\_\_\_\_

**Problem with door:**

Does door swing  IN or  OUT? \* \_\_\_\_\_  
 Do the hinges have any names or marks on them? (When Open) \* \_\_\_\_\_  
 Does door slab have any identifying stickers on the hinge edge? \* \_\_\_\_\_  
 Door Size: \*    3<sup>0</sup>     2<sup>8</sup>     RH Swing     LH Swing   
 Door Type: \*    6-Panel     9-Lite     Sunburst     Patio     Other   
 Jamb Size: \*    4 <sup>9/16</sup>     6 <sup>9/16</sup>

**Installation/Adjustment:** (Commonly referred to as Warped)

	Yes	No
Is reveal at top straight and even?	<input type="checkbox"/>	<input type="checkbox"/>
Is reveal on sides straight and even?	<input type="checkbox"/>	<input type="checkbox"/>
Does door drag on top or bottom?	<input type="checkbox"/>	<input type="checkbox"/>
Does door latch easily?	<input type="checkbox"/>	<input type="checkbox"/>

**Split Jamb/Door:**

	Yes	No
Is paint on jamb splitting?	<input type="checkbox"/>	<input type="checkbox"/>
Is wood physically broken?	<input type="checkbox"/>	<input type="checkbox"/>
Does door have any dents, etc. in it?	<input type="checkbox"/>	<input type="checkbox"/>
Was door damaged prior to move-in?	<input type="checkbox"/>	<input type="checkbox"/>

Where is split in Jamb/Door? \_\_\_\_\_

**Delaminating Jamb/Door:**

	Yes	No
Is jamb/door damaged any place?	<input type="checkbox"/>	<input type="checkbox"/>
Is paint on jamb cracking?	<input type="checkbox"/>	<input type="checkbox"/>
Is door skin/metal coming off?	<input type="checkbox"/>	<input type="checkbox"/>

**Notes:**

\_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

Submitted By: \* \_\_\_\_\_

OrePac Use Only
Out:
In: