

Exterior Residential Decking 25 Year Limited Warranty

Nova USA Wood Products LLC, "warrantor", warrants that our highly durable exterior decking products, limited to Nova Ipe Decking (Tabebuia spp.), Cumaru (Dipterix spp.), TigerWood (Astromium spp.) and Batu / Red Balau (Shorea guiso), when graded as First Clears or Select & Better Sap-free, are naturally durable woods which will not suffer structural damage due to rot, decay or termites for a period of at least 25 years from the date of consumer purchase from an authorized Nova USA Wood Products LLC dealer.

These products may show significant amounts of checking and are prone to weathering. Decking must be installed in a residential structure that meets all applicable construction and safety codes. This warranty is limited to the delivery to purchaser's residence of sufficient quantity of replacement decking and does not include installation, re-installation, nor any cost related to lack of use.

Installations with hidden fasteners are not covered by our warranty. Material must be face-screwed either with or without plugs to be eligible for warranty coverage. Our warranty does cover excessive movement provided that the installation maintains a gap of 1/4" between boards, the material purchased is kiln dried and all installation guidelines as published on our website are followed explicitly. Excessive movement is defined as buckling of the deck, twisting of individual boards in excess of 1/2", and or warping of individual boards in excess of 1/4".

Installations must have adequate ventilation underneath the deck and must have a minimum clearance of 60" between the bottom of the deck and the ground. Adequate ventilation is defined as no less than 50% unrestricted open air flow beneath the deck on at least 3 sides. Exposed ground beneath the deck must be sealed with a vapor barrier and moisture must not be allowed to accumulate underneath the deck; the ground should be sloped at a minimum 1:12 pitch away from the structure. Deck boards must be sealed on all four sides prior to installation with an approved oil finish such as SuperDeck Duckback Hardwood Finish, Mesmers Tropical Hardwood Finish or Penofin Extreme Hardwood Finish.

The above remedy is exclusive and is in lieu of all other remedies, expressed, implied, or statutory, including but not limited to any and all other obligations, liabilities, whether in contract or in tort, all of which are expressly disclaimed. In no event shall the warrantor be liable for incidental, consequential, indirect or punitive damages of any kind. In order to validate your warranty, you must complete and mail the following registration card within 90 days after installation. A copy of the receipt from an authorized Nova USA Wood Products LLC decking retailer or decking contractor and a photo of the project are required.

Mail to: 8082 SW Nimbus Ave, Space 6-A, Beaverton, OR 97008

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Comments ____



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