

Gate Care & Maintenance

Thank you for choosing us for your new gate. You have chosen one of the finest cedar gates available and we hope that you enjoy it for many years to come.

The Wood – Western Red Cedar

Your gate is constructed from Western Red Cedar, which is a superior outdoor wood. Cedar is well reputed for its resistance to rotting and insects. We use only kiln-dried lumber, which promotes dimensional stability. The grade of cedar is one of the highest you can specify and is considered a 'clear' grade, which means there are little to no knots within the boards.

Protecting Your Gate

Protect your gate by treating the surface with a quality, protective wood sealer suitable for cedar. If you purchased your gate unfinished, you can go to our website for recommended finishes, or consult with a local paint store or home improvement store. Typical wood weathering characteristics will be evident over time and contributes to the character of your gate, sealing the gate will prevent water absorption, excessive drying, and discoloration. If the moisture level of the wood is allowed to significantly change, excessive dimensional changes and/or warping can occur. Note: Some dimensional variation is expected during weather changes.

If you are applying multiple finishes (for example a clear coat over a stain product), be sure to check with the manufacturer or retailer for compatibility between the two materials. Some coastal areas are known to have high salt content in the air which can expedite the deterioration of the finish surface.

Maintaining Your Gate

Outdoor wood finishes will deteriorate over time. We recommend reviewing surfaces for condition. One way to check the finish is to see if water beads on the surface, rather than absorbing into the wood.

If there are areas that seem to be more exposed than others, proactive attention to these areas will increase longevity of the gate. Areas that may need special attention are areas that receive a lot of sun exposure, the end of the vertical frame pieces where water can most easily absorb, and the pockets created where the panels enter the frame.

About Our Warranty

With proper protection, your gate will last for many years to come. Our One year warranty is intended to cover manufacturing defects such as joint separation. Typical wood aging characteristics are not covered under this warranty, such as end checking and minor expansion/contraction with seasonal changes. See our website for additional information.

Failure to provide preventative maintenance of the wood, including sealing the surface of the wood to prevent excess moisture absorption and/or excessive drying, will void the one year warranty. Problems that occur as a result of faulty installation (ex. Failure to use 'stops' – included with every gate shipment) will also void the warranty. Although the gate is made from dimensionally stable kiln-dried Western Red Cedar, some movement of the wood should be expected and is not considered a manufacturing defect.